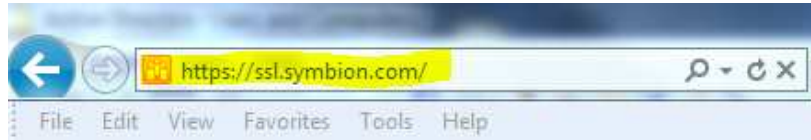


Connecting to the VPN

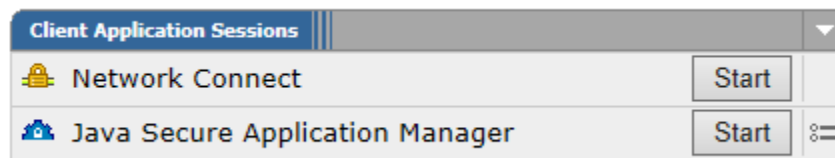
1. Open Internet Explorer and go to the following address: <https://ssl.symbion.com>




2. Type your Symbion Username and Password and click the *I Accept* button.



3. Click the Start button next to Network Connect.



4. This will run a small application that connects your computer to the Symbion network. The first time you used the Juniper VPN you will need to download the application to your computer which may take a few extra moments. If you keep receiving the prompt to install the Juniper application see the next page.
5. Once you are connected you will see the following icon in your system tray down next to the clock at the bottom right:  If you hover your mouse on it you should see the word "connected" pop up.
6. You can now close the Internet Explorer window you used to connect to the VPN.

Juniper VPN Client Troubleshooting

If you continue to receive a prompt to install the Juniper VPN client software, or it says your application is blocked by trusted settings, there are a couple changes you can make to allow the install:

1. Add <https://ssl.symbion.com> to the Compatibility View section (Tools > Compatibility View Settings)
2. Go to Control Panel > Java
3. Click on the Security tab and change the setting to Medium. If High is the lowest option then add <https://ssl.symbion.com> to the Site Exclusion list. There should be a button for on under the Java security settings.
4. Click Apply and OK.
5. Close out of Internet Explorer and try again.